

# Contact

Whether you're a customer, job seeker, health or media professional or an investor, you can find the best way to contact us from the options below.

## General Contact

### Australia

Novartis Pharmaceuticals Australia  
54 Waterloo Rd  
Macquarie Park NSW 2113

General enquiries: + 61 2 9805 3555 or 1800 635 202

Medical information: 1800 671 203 or email [medinfo.phauno@novartis.com](mailto:medinfo.phauno@novartis.com)

Customer Service (logistics and supply): 1800 064 713

In case of medical emergency, please contact your physician immediately.

### New Zealand

Novartis Pharmaceuticals New Zealand  
12 Madden Street  
Wynyard Quarter Auckland 1010

General enquiries: +64 9 523 8500 or 0800 838 909

Medical information: 0800 354 335 or email [medinfo.phauno@novartis.com](mailto:medinfo.phauno@novartis.com)

Pharmaceutical Orders: 0508 652 422

## Media Contacts

For all media enquiries please contact the Novartis switchboard at +61 2 9805 3555 or 1800 635 202.

## Product Related Issues

[Report a suspected side effect related to a Novartis product here.](#)

## Investor Contact

[Get in touch if you have questions about Investor Relations or the share registry.](#)

## Global Office Locations

[Find information on our research locations and corporate offices around the world.](#)

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