

Contact

Whether you're a customer, job seeker, health or media professional or an investor, you can find the best way to contact us from the options below.

General Contact

Australia

Novartis Pharmaceuticals Australia
54 Waterloo Rd
Macquarie Park NSW 2113

General enquiries: + 61 2 9805 3555 or 1800 635 202

Medical information: 1800 671 203 or email medinfo.phauno@novartis.com

Customer Service (logistics and supply): 1800 064 713

In case of medical emergency, please contact your physician immediately.

New Zealand

Novartis Pharmaceuticals New Zealand
12 Madden Street
Wynyard Quarter Auckland 1010

General enquiries: +64 9 523 8500 or 0800 838 909

Medical information: 0800 354 335 or email medinfo.phauno@novartis.com

Pharmaceutical Orders: 0508 652 422

Media Contacts

For all media enquiries please contact the Novartis switchboard at +61 2 9805 3555 or 1800 635 202.

Product Related Issues

[Report a suspected side effect related to a Novartis product here.](#)

Investor Contact

[Get in touch if you have questions about Investor Relations or the share registry.](#)

Global Office Locations

[Find information on our research locations and corporate offices around the world.](#)

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